STATE OF MONTANA 7 BEFORE THE BOARD OF PERSONNEL APPEALS IN THE MATTER OF UMPAIR LABOR PRACTICE NO. 29-79: 3 BUTTE TEAMSTERS UNION. 4 LOCAL NO. 2, 5 Complainant, 6 - VE -PINAL ORDER SILVER BOW COUNTY, MONTANA, ON BEHALF OF SILVER BOW GENERAL COUNTY HOSPITAL, 9: BUTTE, MONTANA, 10 Defendant. 11 The Findings of Fact, Conclusions of Law and Recommended 32 Order were issued by Mearing Examiner Claratte C. Martin on 13 14 May 21, 1981, 16 Exceptions to the Findings of Fact, Conclusions of Law and Recommended Order were filed by Donald C. Robinson, Attorney 16 17 for Defendant, on June 5, 1981. 18 After reviewing the record and considering the briefs and oral arguments, the Board orders as follows: 19 20 1. IT IS ORDERED, that the Exceptions of Defendant to 21 the Findings of Fact, Conclusions of Law and Recommended Order 22 are hereby denied. 23 2. IT IS OMDERED, that this Board therefore adopts the 24 Pindings of Fact, Conclusions of Law and Recommended Order of 25 Hearing Examiner Clarette C. Martin as the Final Order of this 26 Bourda DATED this IAM day of July, 1981. 27 28 BOARD OF PERSONNEL APPEALS: 29 30 31

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STATE OF HONTANA BEFORE THE BOARD OF PERSONNEL APPEALS

IN THE MATTER OF UNFAIR LABOR PRACTICE NO.29-791

BUTTE TEAMSTERS UNION, LOCAL NO. 2.

Complainant,

FINDINGS OF FACT, CONCLUSIONS OF LAW, AND RECOMMENDED ORDER

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SILVER BOW COUNTY, MONTANA ON HEHALF OF SILVER BOW GENERAL COUNTY HOSPITAL, BUTTE, MONTANA

Defendant.

I. INTRODUCTION

This unfair labor practice charge was filed by the Butte Teamsters Union, Local #2, against Silver Bow General County Hospital on June 26, 1979. The Complainant requests the Board of Personnel Appeals to remedy the alleged violations by issuing an order requiring the Defendant to:

- 1) Cease and desist in the actions alleged as violations;
- Reinstate with back pay the employment of those nurses' sides laid off by the Defendant's actions;
- Restore the work in contention back to the bargaining unit;
- 4) Any other remedy deemed just and proper.

A pre-hearing conference in this matter was held at 9:30 a.m., September 11, 1979, in the committee room of Silver Bow General Hospital, 2500 Continental Drive, Butte, Montana, before Clerette C. Martin, Hearing Examiner. The purpose of this conference was to clarify issues, identify witnesses, discuss procedures, and to identify possible remedies. During this conference, the Defendant made a motion for a more definite statement. After considering an objection by the Complainant on grounds of timeliness and

considering discussion regarding the hearing process, it was ruled that the motions and the procedure within the hearing itself and the relevance will dictate the admissibility and the weight. Stipulations entered into by the parties at this time were that the parties had the right to call additional witnesses not listed as proposed and to offer additional exhibits if warranted. The Defendant made a motion to dismins the unfair labor practice due to lack of jurisdiction of the Board and due to the merits of the case and the laws governing this case, which were believed to come under the collective bargaining agreement and its administration. The Hearing Examiner took the notion under advisement in making a decision.

A formal hearing in this matter was held on two separate days, on September 11, 1979, and on November 30, 1979, in the committee room of Silver Bow General Hospital, 2500 Continental Drive, Butte, Montana, before Clarette C. Martin, Hearing Examiner. The hearing was conducted under authority of Section 39-31-405 MCA and as provided by the Montana Administrative Procedure Act (Title 2, Chapter 4, MCA).

The purpose of the formal hearing was to determine if the Defendant had committed the alleged violations.

Post hearing briefs were submitted by both parties on March 21, 1980.

The Complainant was represented by D. Patrick McKittrick, Attorney, Great Falls, Montana. The Defendant was represented by Michael D. Zeiler, Attorney, Edina, Minnesota.

The Hearing Examiner issued a Recommended Order July 31, 1980. It was ordered:

 This compliant be remanded to the grisvance-arbitration procedure in the collective bargaining agreement between the parties. The Respondent will, within ten days of receipt

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of this Recommended Order, file a written statement with this Board indicating that it is willing 1) to arbitrate the issues, 2) to waive the procedural defense that this grievance is not timely filed:

- 2. The parties will then process this grievance in accordance with the procedures outlined in Article 22 and 23 of the Joint Exhibit 1. It was further ordered that this Board retains jurisdiction for the purposes of hearing this complaint as an unfair labor practice if:
 - a. The Respondent does not, within ten days of receipt of this Recommended Order, file a written statement with this Board indicating that it is willing to arbitrate this issue and to waive the procedural defense that this grievance is not timely filed;
 - b. An appropriate and timely notion adequately demonstrates that this dispute has not, with reasonable promptness after the issuance of this Recommended Order, been resolved in the grievance procedure or by arbitration; or
 - c. An appropriate and timely motion adequately demonstrates that the grievance or arbitration procedures were not conducted fairly.

On August 22, 1980, Butte Teamsters Union, Local #2, filed exceptions to the Hearings Examiner's Recommended Order. On September 30, 1980, oral arguments were presented by the parties to the Board of Personnel Appeals. The Board deferred ruling on the issue of whether or not it has jurisdiction to defer a pending unfair labor practice charge to arbitration. The Board reserved ruling on this issue for another case. The Board remanded the matters at issue in Unfair Labor Practice No. 29-79 back to the Hearing Examiner to render a determination on the merits of the unfair labor

practice charges as filed by the Complainant.

II. ISSUES

The Complainant's charges allege that on or about June 21, 1979, the Defendant, by its officers, agents, and representatives has refused to bargain in good faith, and has violated Section 59-1605, RCM, 1947, 1 (a, b, c, e, and 3); Sections 39-31-491, 1, 2, 3, 5 and 39-31-305, 2 MCA by the following acts:

- By calling and conducting meeting of nurses' sides for purposes of discussing wages, hours, and other terms and conditions of employment without the approval of the exclusive collective bargaining representative, Butte Teamsters Union, Local #2.
- 2. By threatening to lay off nurses' aides and assigning unit work, covered by the contract, to non-unit employees. The Complainant alleges that the Defendant, by the above acts and by other acts and conduct, has interfered with, restrained, and coerced its employees in the exercise of the rights guaranteed them by law.

III. ADMINISTRATIVE NOTICE AND NOTIONS, RULINGS ON WHICH HAVE BEEN RESERVED OR TAKEN UNDER ADVISEMENT

The notion made by the Defendant to dismiss the unfair labor practice charge due to lack of jurisdication of the Board and due to the merits of the case and the laws governing this case which were felt to come under the collective bargaining agreement and its administration is dismissed.

The motion made by the Complainant to conform the pleadings to the evidence is sustained.

Administrative Notice, as requested by the Complainant, is taken that Mr. Kelley testified as an adverse witness when called by the Complainant.

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Administrative Notice, as requested by the Complainant, is taken of the allegation that Mr. Robinson approached a witness, Mr. Kelley, while a subject was being discussed. The Complainant believed Mr. Robinson may have whispered something to Mr. Kelley.

Administrative Notice, as requested by the Complainant, is taken that Janice Silver testified as a member of management rather than as a representative of the Montana Nurses Association.

Administrative Notice, as requested by the Complainant, is taken that Ms. Christina Knight, a witness for the Defendant, testified that certain nurses' aides called off work because they did not feel like going, or they did not care to give nursing care to the patients. This testimony was given in response to Mr. Zeiler's question, "Have you ever heard anyone speak of their intent to not come to work because they don't like the way the nursing service is managed?".

Under cross examination Ms. Knight refused to name the individuals who made such statements.

IV. FINDINGS OF FACT

After a thorough review of the record, including the sworn testimony of witnesses and submitted exhibits, these are my findings of fact:

- 1. The Butte Teamsters Union, Local #2, is the sole recognized and exclusive bargaining representative with respect to wages, hours, and other terms and conditions of employment for persons employed at Silver Bow General Hospital in the capacity and classification of nurses' aides, orderlies, operating room technicians, and physical therapy aides (Joint Exhibit #1, TR 11).
- The extant collective bargaining agreement between Silver Bow General Hospital and Butte Teamsters Union, Local

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#2, is effective from July 1, 1978, through June 30, 1980.

3. The pertinent agreements contained in the collective bargaining agreement are as follows:
"Now, Therefore, in consideration of the nutual benefits accruing to the respective parties, it is agreed as follows:

- 1. Article I, Union Cooperation:
 The Union recognizes the responsibilities imposed upon it as the exclusive bargaining agent for the employees under its jurisdiction, and realizes that in order to provide maximum opportunities for continuing employment, good working conditions, and a high standard of wages, Employer must be able to manage and operate its hospital efficiently and economically, consistent with fair labor standards. The Union, through its bargaining agency, agrees to cooperate in the attainment of these goals.
- 2. Article 2. Union Recognition And Membership:
 (B) The classification as contained berein
 and the duties relating thereto, shall be
 outlined in "Job Description for Hospitals"
 as prepared by the Federal Department of
 Lebor and the United States Employment Service
 in cooperation with the American Hospital
 Association, pertinent condensation of which
 is attached hereto and made a part hereof.
- Article 5, Work Day and Work Week: (A) The normal work day shall consist of eight (6) hours and the normal work week shall consist of forty (40) hours. The normal work week for these employees classified as nurses aides and orderlies shall be so arranged that two (2) consecutive days off shall be granted each week and days off shall be rotated shead one day each week ... Work Schedules as provided herein may be changed on a permanent basis, upon notice to the Union and approval of the majority of the employees affected by such change. (underlined emphasis supplied).... (E) Any employee desiring to lay off shall reguest permission from the Employer's Nursing Director the previous day. In such cases, due consideration must be given to the scheduling program and to the availability of acceptable relief.
- 4. Article 6, Hours of Work and Overtime:
 ...(B) Call Outs: (1) Full time employees
 called out to work on a regular scheduled day
 off or on any day on which the employee is
 granted off as a low census day shall be paid
 one and one half (14) times their regular
 rate of pay and shall be guaranteed eight (8)
 hours work or pay and shall not be required
 to take another day off. (emphasis supplied).
 5. Article 9, Health and Welfare:
- ...(B) Eligibility for coverage of employees under this article shall be limited to employees

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L preceding month. Article 15, Management Rights: 2 (A) The Employer reserves the right of management to make and promulgate all rules, regula-31 tions, and policies not inconsistent herewith which in its judgment are necessary to maintain 4 an effective and efficient patient care program and to maintain the status of its 5 hospital as an accredited institution. The Employer will maintain such work force as, in 6 its judgement may be necessary to accomplish this objective in accordance with the standards 7 and approval of the National Commission on Hospital Accreditation. (emphasis supplied)
(B) The General Hospital personnel policies, 8 as stated in the booklet adopted by the Board \mathbf{B} of County Commissioners June 1, 1960, shall be recognized. 10 (C) The Union will be notified of any change in the personnel policies of the Hospital 31 when Union members are effected. (emphasis supplied) 12 7. Article 17, Seniority: (A) Seniority, by classification, shall be 13. recognized after 3 months of full-time continuous service. In case of reduction of forces, 14 the last hired will be the first laid off, the last laid off will be the first to be 15 re-hired. Employees to be re-hired will be notified by registered mail sent to the last 16 known address of much employee. The Employer reserves the right to be the sole judge of 17 the competence and acceptability of its employees during the first 3 months probation-18 ary period. (B) In order to maintain effective and efficient 10 continuity of operation, the Employer may change shift assignments. However, except in 20 cases of emergency, the employee shall be consulted, and due consideration shall be 21given to the right of seniority as set forth in this Article. Conversely, the employee's application to change shifts shall receive equal consideration. Such application shall 22 23 be made by registering such desire with the Director of Mursing prior to the time a 24 vacancy may occur. (C) In accordance with hospital practice and 25 procedures, floor or area assignments cannot be considered to be permanent and inflexible. 26 If transfer is necessary, or if a shortage of work develops in one department, floor or 27 area, the least senior employee may be transferred to another department, floor, or area 28 of the hospital in order to maintain adequate service for the welfare of the patients and 29 to insure economy of operation for the hospital. The Employer agrees to make such transfer 30 where failure to do so might result in lay off or loss of time for the employee. 31 (D) TERMINATION OF EMPLOYMENT: The reasons for termination of employment, other than 32:

who work eighty (80) hours or more in the

force reduction shall be the same as outlined

1		in present appropriate General Hospital policies.
2		(E) After the first 3 months of employment.
		when such employment is terminated for a reason other than force reduction, full
3		explanation shall be given to the employee
4		and except in cases of misconduct, the employee shall be given seven (7) days notice. All
5		terminations shall be subject to the grievance procedures at the option of the employee.
8		Such option shall be exercised within five
	81	(5) days following termination. Article 18, Assignment of Bargelning Unit Work:
7		Bargaining unit work shall be assigned by
8		classification as contained herein. Any person not in the bargaining unit covered by
-9		the Agreement shall not regularly (emphasis
		supplied) perform any of the work of the employees in the bargaining unit. Nothing
30		contained herein is intended to prevent the
11		normal lap-over of job duties in nursing service positions (Nurses Aides, L.P.N.'s,
12		Orderlies, R.N.'s): nothing herein shall supercode any federal or state laws or regula-
13		tions which may require supervisory personnel
		to personally perform that which might be considered bargaining unit work (emphasis
14	13	supplied).
15	9	Article 22, Grievance Procedure: ++.(B) In the event of any dispute or difficulty
16		arising under the terms of this Agreement, it
17		will be handled by the Conference Committee. If the Conference Committee is unable to
200		reach an agreement the matter will be handled by a duly authorized representative of the
18		Union with the administrator of the hospital.
10		provided the appeal is made within ten (10) days from the date of the decision of the
20		Conference committee. If the controversy
		cannot be settled within an additional fourteen (14) days, the matter shall then be referred
21		to the Chief Executive of Butte Silver Bow, Montana.
22	10.	Article 23, Arbitration Procedure:
23		The parties agree that any differences involving the interpretation of this Agreement,
24		which cannot be settled amongst themselves
100		may be submitted to arbitration upon the request of either party.
25		(C) The Board of Arbitration shall have authority only to deal with differences
26		between the parties involving the interpretation
27		of this Agreement, and shall not have the authority to alter or add to the terms of
28		this Agreement and any case referred to
223		the Board by either party on which the Board has no power or authority to rule shall be
29	3310	referred back to the parties without decision.
30	4.1%	Article 25, Term of Agreement: (A) This Agreement shall become effective on
31		the first day of July, 1978 and shall continue in full force and effect until June 30, 1980
32		when it automatically renews itself and
96		continues in full force and effect from year

to year thereafter, unless written notice is given by either party to the other, not less than sixty (60) days prior to the expiration date that changes are described in its provisions. Provided, however, that if any changes are to be proposed in employee wages or other provisions which may reasonably he expected to increase hospital costs, such proposed changes shall be made known to the Employer, by written notice, at least sixty (60) days prior to the 30th of May in any year.

(B) The written notice, as provided for in Part (A) shall contain the proposals to be desired to be written into the new or amended Agreement.

(C) This Agreement shall be and remain in full force and affect during any period of negotiation."

All the above quoted Articles and Parts are excerpts from the 1978-1980 contract as found in Joint Exhibit #1.

- 4. In Article 21 of the contract, the parties agreed there would be no strike or lock-out for the duration of this agreement.
- 5. Article 18 is a new contract provision. Such an agreement had not been included in the previous contract between the parties (See Joint Exhibit #1 as compared to Joint Exhibit #2).
- 6. The duties and responsibilities of the nurses' aides
 are found in Job Descriptions provided in Defendant Exhibit
 #3. They are: "Responsible, as a member of the health care
 team to perform simple, direct, patient care, and other
 related activities under the direction of licensed personnel.
 - A. Provide assigned personal care to meet the needs of the patient such as bathing, hair, mouth, and skin care and other nursing efforts necessary to the general confort of the patient.
 - B. Give constant attention to the safety of the patient and his environment by careful application of the hospital policies and procedures regarding bed rails, restraints, assistance where required, etc.
 - C. Perform basic nursing arts such as taking tempera-

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ture, pulse, respiration, admitting and dismissing, giving enemas etc., as indicated on the orientation check list distributed by the Director of Education.

- D. Participate in patient care conferences, in-service education programs, etc., which will maintain and/or increase nursing knowlege and skills.
- E. Participate in nursing service standing committee concerned with making recommendations concerning patient policy and procedure.
- F. Be aware of hospital organization, nursing service philosophy, policies and procedures through use of policy and procedure books at the surses station.
- G. Report signs of change to the appropriate person.
- H. Assist in maintaining the unit in a sanitary condition
- Record and report accomplishments in appropriate place end/or to appropriate person.
- J. Contribute to a calm orderly atmosphere conducive to efficient performance on the unit.
- 7. Past practice at Silver Bow General Hospital has been to provide nursing services under a Team Patient Care concept. This fact is clearly supported by Mr. Robert's testimony (TR 315). Mrs. Kotan's testimony (TR 211), and Mr. Kelley's testimony (TR 159). It is difficult to ascertain the specific type and amount of nursing care duties performed under the Team Patient Care concept by nurses' sides as opposed to those performed by L.P.N.'s and/or R.N.'s. However, Mrs. Kotan's testimony (TR 211) that "... Un, we did use the team method of nursing and the functional method of nursing care and that fragmented nursing. A certain group gave one care, a certain group gave another kind of care, and a certain group gave another type of care...". conclusively demonstrates

that under the Team Fatient Care concept nurses' aides,
L.P.N.'s, and R.N.'s each had certain types of patient care
for which they were primarily responsible and which they
performed for the most part, exclusively. I find that basic
nursing care, such as, "personal care of patient, and passing
trays and feeding, temps, pulses, and just taking care of
them...", (TR 105) and as specifically outlined, in Finding
of Fact #6, were the primary work responsibilities of nurses'
aides and were essentially performed exclusively by nurses'
aides. This finding is further substantiated in the collective
bargaining agreement, Article 2, as found in Joint Exhibit 1
and noted in Finding of Fact #3.

- The collective bargaining agreement was signed by Silver Bow Ceneral Hospital with full knowledge and intent that the status quo, regarding nursing services provided by nurses' mides, was preserved. This finding is clearly supported by Mr. Murphy's testinony that, "...our interpretation of this language in conjunction with language in other sections of the contract led us to conclude that this language did not affect, in essence the, the ability of the, did not affect management's rights ah, did not ah, ah, proscribe any practice that was or policy that was presently enforced in the hospital. Ah, it,... really pro, preserved the status quo and for that reason we elected to approve and sign off this particular ah, contract section change" (TR 127). Mr. Murphy was coployed as the hospital's Administrator from July of 1977 through February 19, 1979. During the negotiating sessions which resulted in the contract Mr. Murphy was head of the hospital's bargaining team. The above quoted testimony was in answer to a question from Mr. Zeiler regarding Article IBI.
- 9. During the negotiations which resulted in the contract,

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there was no discussion regarding the implementation of a Total Patient Care Plan in nursing services at Silver Bow General Hospital (TR 246).

- 10. Traditional staffing practices during low census periods are as follows:
 - A. Notice of an impending need for nursing staff to take low census days was given in written and oral form, seeking volunteers. If there was not a sufficient number of volunteers, then the low census days were assigned on a seniority basis. (TR 128, 129).
 - B. The manner in which low census days were distributed among the nursing services depended on the seriousness of the low census problem. If there was only a modest decline in the census, the needed low census days were assigned to the nurses' aides. If the low census problem was more serious, low census days were given across all classifications (TR 129, 130).
 - C. There had not previously been layoffs during low census periods (TR 137).
 - D. If such a layoff were to occur during a low census period, such as the summer months, notice of such layoff would affect all the personnel (TR 137).
 - E. Time given off during the low census periods was not for an extended period of time, such as the entire summer. Typically, an individual might take "two weeks" or "four days" (TR 140). As a general rule, low census days were given on a day to day basis (TR 79).
- 11. A meeting was held on June 19, 1979, by the management of Silver Bow General Hospital with the nurses' aides.

 Notice of this meeting was posted approximately June 15, 1979, (TR 219, Defendants Exhibit #1). At this meeting, the management of Silver Bow General Hospital was represented by

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Mrs. Kotan, Director of Mursing, who conducted the meeting. Also present for management was Mrs. Lester, Day Shift Supervisor (TR 13, 220, 266). This meeting was sanctioned 4 by Mr. Kelley, Administrator of Silver Bow General Hospital 4 (TR 13). At this meeting Mrs. Sotan announced that it would 6 be necessary to furlough approximately 21 nurses' aides. 6 She announced this would be done according to seniority but $\overline{\mathbf{r}}$ that those with meniority could elect to take the furlough 8 if such request was submitted in writing to the mursing . 9 service office. Mrs. Kotan also informed the nurses' aides 10 that the benefits would continue for those on the furlough 11 until the time of another decision. According to Mrs. 12 Kotan's testinony such benefits would include insurance 13 promiums and pension (114). She further announced that the furloughed nurses' mides could apply for unemployment and the hospital would not contest it (TR 220).

Mrs. Lester testified the nurses' aides were told the layoff was necessary because of the low census (266, 267). Mrs. Lester also testified that the nurses' aides were told that during the low census poriod management "would be trying the low, the total patient care concept." (TR 270). Mrs. Lester also testified that she and Mrs. Kotan had explained what the Total Fatient Care concept was and that under this concept patient care formerly provided by nurses! aides would be shifted to L.P.N.'s and R.N.'s (TR 270). Mrs. Lester further testified that at this neeting the nurses' aides were told that the layoff would continue until the low census period ended and that they did not know when that would be (TR 272). She testified that the nurses' mides were told that they would be called back "...as we needed them." (TR 272).

Eighteen nurses' aides were laid off (TR 238, 272).



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The layoff was initiated July 1, 1979 (TR 238).

- 13. The Butte Teamsters Union, Local #2, was not notified of the June 19, 1979, meeting (TR 44).
- 14. Mr. Roberts, then President of Teamsters Union Joint Council #2 and Local #2, responsible for administering and negotiating their labor agreements, was not present at the June 19, 1979, meeting (presumably due to lack of notification as noted in Finding of Fact #13) and became aware of the contents of that meeting after being contacted and receiving complaints from bargaining unit members who had attended the meeting (TR 68, 69).
- 15. Management of Silver Bow General Hospital drafted and mailed a letter to Mr. Leo Lynch, then Business Representative of Butte Teamsters Union, Local #2, to notify the Union of the impending layoff due to low densus in the summer months. This letter, which was testified as being mailed June 18, 1979, appears not to have reached Mr. Lynch (TR 71, 177, 178, See Defendant Exhibit 2).
- 16. A neeting was held June 22, 1979, in response to a telephone call from Mr. Roberts, Mr. Roberts wished to ask some question concerning the impending action of the Mospital (TR 163). Present at this meeting where Mr. Rolley, Mr. Roberts, Mrs. Kotan, and others (TR 17). The major events which transpired at this meeting are as follows:
 - A. Mr. Roberts asked Mrs. Kotan to inform him of the reasons why the hospital's management held the June '19th meeting (Complainant Exhibit 5) and requested she explain what she was going to do with regard to the nurses' aides (TR 222).
 - B. Mrs. Kotan informed Mr. Roberts that the hospital intended to neet the patients' needs utilizing the Total Patient Care Concept (TR 223) and that there

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would be a layoff of approximately 21 nurses! aides due to the low census.

- C. Mr. Roberts strongly objected to the hospital's following actions:
 - By passing the exclusive bargaining representa-1) tive and discussing contract changes directly with the nurses' sides. He informed Mrs. Kotan that such action constituted an Unfair Labor Practice (Complainant Exhibit 5).
 - 21 Having unit work done by others under the Total Patient Care concept. He informed Mrs. Kotan that the Union would do whatever was necessary, including unfair labor practice action, to protect the members of the bergaining unit (Complainant Exhibit 5).
- Mrs. Kotan informed Mr. Roberts of her understanding that the action was permissable under their management rights clause and that she intended to go ahead and implement the Total Patient Care concept (Complainant Exhibit 5, TR 245).
- 17. R.W.'s and L.P.N.'s are currently working under the Total Patient Care concept and are performing work which was formerly performed by nurses' aides (TR 16,46,47).
- 18. R.M.'s and L.P.M.'s are not in the same bargaining unit as the nurses' aides (TR 47).
- 19. Past practice has been that L.P.N.'s were responsible for giving medication and treatments. The giving of patient care was not part of their normal work (TR 142).
- 20. Since August 1979, the patient census has steadily increased and no staffing changes were made in response to the additional patient load (TR 237). Mr. Kelley testified that, in his estimation, the low census period ended in

October of 1979 (TR 195).

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21. None of the 18 full time nurses' aide positions which were laid off have been re-added to the nursing services staff. Also, according to Mr. Relley, those individuals who were laid off either have found other employment or have come back on staff to replace openings which occurred through attrition (TR 176, 237).

22. On June 22, 1979, Janice Silver, head nurse of second floor and ICU, held a meeting of nurses' aides during which she announced that a new type of patient care was to be delivered, the Total Patient Care concept, and identified the roles of the R.N., L.P.N. and nurses' aide in the new patient care concept. The lay offs were also discussed at this meeting (TR 279, 280).

The Defendant has submitted no specific proposed findings of fact. The Defendant discussed many alloged facts in his Fost Hearing Brief and concluded by requesting, "Findings of Fact: That the facts as presented in the foregoing Respondent's Post Hearing Brief be adopted with all the referenced supporting evidence from the record. In response to the Defendant's general request to adopt his unspecified proposed findings of fact, I have arrived at the above findings of fact after a careful review of the record, including sworm testimony and evidence contained therein. All alleged findings of fact inconsistent with my findings of fact are hereby expressly denied.

V. DISCUSSION

The record clearly establishes that it has been the past practice at Silver Bow General Hospital to provide nursing services under a Team Patient Care concept (Finding of Fact 7). It is also clear that, under the Team Patient

Care concept, nurses' aides, for the most part, exclusively performed basic patient care as set forth in Finding of Fact 6 and 7. The nurses' aides' right to perform this work, as had been past practice, was formalized as a contract right for the first time in the 1978-80 contract. The Union bargained for and obtained a work preservation clause, Article 18 (Finding of Fact 3(8)).

The legality of such a clause cannot be disputed since. it has been established in NERB v. National Woodwork Manufacturers Association et. al., 386 U.S. 612 (1967), and Fireboard Paper Corp. v. NLRB, 379 U.S. 203 (1964), that work preservation clauses are a mandatory subject of bargaining concerning "terms and conditions of employment". Therefore, the implementation of a new method of providing nursing services which would take work traditionally performed by the nurses' aides and guaranteed by Article 18, and transfer such work to R:N.'s and L.F.N.'s who are not in the bargaining unit, causing the elimination of full-time staff nurses' aides positions, without negotiating with the Union and obtaining the necessary agreed upon changes in the contract from the Union by the hospital's management would constitute a unilateral change by management of the bargaining units terms and conditions of employment under the contract.

It is undisputed that Silver Bow General Hospital did implement the Total Patient Care concept of providing nursing services and that R.N.'s and L.P.N's are performing work previously performed by nurse's aides (Finding of Fact 17). It is also undisputed that 18 full-time nurses' aides were layed off and that the lay off was initiated July 1, 1979 (Finding of Fact 12). None of those full-time positions have been re-added the nursing services staff. Those nurses' aides who were layed off have either found employment elsewhere

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or have come back on staff to replace openings which occurred through attrition (Finding of Fact 21).

The Defendant argued that its actions in laying off the nurses' aides was proper under its management right to maintain such work force as is necessary to maintain an effective and efficient patient care program. The Defendant also argued that the lay off was consistent with past practice during low census periods, such as the summer months.

Regarding the Dofendant's former argument, the Hearing Examiner notes that Article 15, managements rights, states, "(A) The employer reserves the right to make and promulgate all rules, regulations, and policies, not inconsistent herewith..." (emphasis supplied). The underlined wording makes it clear that management's rights are limited by the terms of the contract and that management cannot take actions which are inconsistent with or violate other terms of the agreement. Article 18 provides that "... Any person not in the bargaining unit covered by this agreement shall not regularly (emphasis supplied) perform any of the work of the employees in the bardaining unit... Therefore, management's right regarding the maintenance of the work force and possible reduction of such work force has been limited in that a reduction of the work force must be implemented in such a manner that L.P.N.'s and R.N.'s would not regularly perform the work of nurses' aides. The Defendant argues that the performance of the nurses' aides' work by R.N.'s and L.P.N.'s is not proscribed because Article 16 also states that, "... Nothing contained herein is intended to prevent the normal lap-over of job duties in nursing service positions (nurses' mides, L.P.N.'s, orderlies, R.N.'s); ...". The Defendant contends that part of the R.N.'s and L.P.N.'s duties is to provide direct patient care and that they have

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routinely provided such care. The Defendant contends that provisions for such care are provided for in the R.N. and L.P.N. job descriptions. The Defendant further argues that the "normal lap-over of job duties" is understood in terms of the above. Therefore, the R.N.'s and L.P.N.'s would not be precluded from performing basic patient care as is normally performed by nurses' aides.

Review of the record indicates that while it is true that R.N.'s and L.F.N.'s duties have included the performance of some basic patient care normally provided by nurses! aides, in past practice, this has not been considered as part of their normal work (Finding of Fact 19). Mr. Murphy, Administrator of Silver Bow General Hospital and Chief Negotiator for the hospital when the contract was negotiated, testified, in essence, that the lap-over occurs when the census is unstable, when staff has been scheduled for a certain patient load and an influx of patients occurs, then, "... people have to pitch in and do the work and that's where the overlap generally occurred ... " (TR 142). Therefore, although the Defendant is correct in asserting that R.N.'s and L.P.N.'s may at times provide basic nursing care, past practice is that this is not part of their usual work and that the normal lap-over occurs in the situation described by Mr. Murphy.

I must also conclude that the Defendant's contention that the lay off was consistent with past practice during low census periods, such as the summer months, is also incorrect. As outlined in Finding of Fact 10, low census days were temporary in nature and did not constitute a permanent lay off of full-time positins. Low census days were given essentially on a day-to-day basis although an employee might take, for example, "two weeks" or "four days"

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off during such periods (TR 129, 130). There had not previously been a lay off, as such, during a low census period and if such lay off were to occur, it would have affected all personnel. Therefore, since such a lay off did occur and the lay off was of a permanent nature since the 10 full-time staff nurses' side positions were not later re-added to the staff, and since the lay off affected only nurses' sides, it must be concluded that the lay off was not consistent with past practice during low census periods.

Finally, it must be noted that at the June 19, 1979, meeting, wherein the nurses' aides were notified of the impending lay off, the nurses' aides were also informed that during the lay off the hospital would be trying the Total Patient Care concept. Mrs. Kotan, Director of Nursing, informed them that the Total Patient Care concept would entail a transfer of patient care formerly performed by nurses' aides to R.N.'s and L.P.N.'s (Finding of Fact 11).

Therefore, I must conclude, based on the preceding discussion, that on July 1, 1979, the management of Silver Bow General Hospital implemented a new approach to providing nursing services, the Total Patient Care concept. The implementation of the Total Patient Care concept was done under the pretext of a normal low census lay off. This action violates Article 18 of the 1978-80 Agreement and constitutes a unilateral change in the terms and conditions of bargaining units employment by management.

Since it is well established in the State of Montana that private sector precedents are relevant in interpreting our statute when its language and that of the NLRA are similar (See Montana Supreme Court in <u>State Department of Highways v. Fublic Employees Craft Council</u>, 165 Mont. 349, 87 LREM 2101 (1974) and that with respect to the scope of

bargaining they are almost identical, the following cases will provide conclusive precedent in the instant case.

There is a long history of cases where it has been held a violation of the duty to bargain collectively, when an Employer, without first consulting with the Union, makes unilateral changes in wages, hours, and other terms and conditions of employment of an existing contract unless there exists a waiver by the party to whom the duty to bargain is owed. It is also well established that neither party is required to discuss or agree to any modification of the contract if such modification is to become effective prior to the reopening time of the contract. Pailure to adhere to the above by one of the parties constitutes a refusal to bargain and violates Section 8(a)(5)(1) of the NLRA and its counterpart, Section 39-31-401, (5)(1) MCA.

The case of <u>NLRB v. Sands Manufacturing Co.</u>, 306 U.S. 332 (1939) was the initial landmark case precedent regarding unilateral changes in an existing contract. The Court stated,

"But we assume that the Act imposes upon the employer the further obligation to meet and bargain with his employees' representatives respecting proposed changes of an existing contract and also to discuss with them its true interpretation if there is any doubt as to its true meaning"

The cases of <u>Rapid Roller Co., v. NLRB</u>, 126 F 2d. 452 (1942) and <u>Carroll Transfer Co.</u>, 56 NLRB 935 (1944) cite and follow the <u>Sands Manufacturing Co.</u> case closely. The decision of the NLRB in the <u>Carroll Transfer Co.</u>, case illustrates the solidarity of opinion on this issue wherein it states,

"It is now well settled that the statutory duty to bargain does not dease with the execution of the collective agreement. The employer is under the further duty to negotiate with the accredited bargaining agency concerning the modification, interpretation, and adjustment of the existing agreement."

In the case of the NLWB v. Huttig Sash and Door Co., 151



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MLRB 470 (1965), 377 F 2d. 964 (1967), the NLRB was held warranted in finding that the Employer violated Section 8(a)(5) of the NLRA by unilaterally reducing the wages of employees without first bargaining with the Union. This finding was held warranted even though the Employer informed the Union of its intent to reduce wages and held conversation with the Union representatives prior to putting the reductions into effect, since the Employer precluded bargaining by its insistence that the reductions would occur on the date designated regardless of the Union's protests. In the case of C & S Industries, Inc., 158 MLRB 454 (1966) the MLRB found that the Employer violated the NLRA by unilaterally instituting an incentive wage system regardless of whether the Employer made sufficient offer to bargain with the Union since the Employer's action operated as a "modification" of the contract terms within the meaning of Section 8(d) of the Act (39-31-305, (2) MCA). This Section expressly provides that neither party is required to discuss or agree to any modification of the contract terms if such modification is to become effective before the reopening of the contract. Further case precedent is found in Awrey Bakerles, Inc. v. MLRB, 548 2d. 136, 217 MLRB No. 127 (1975), 89 LRBM 1224, (6 CA) 94 LRRM 3152 (1976); Garland Distributing Company, 234 MLRB No. 188, 98 LRRM 1197 (1978); Brotherhood of Locomotive Firemen and Enginemen, 158 NLRB No. 93 (1967).

Since it has been established that:

- The assignment of bargaining unit work is a mandatory subject of bargaining within the statutory phrase "terms and conditions of employment";
- (2) The Defendant unilaterally, without negotiation with nor agreement of the duly certified bargaining representative, modified the terms and conditions

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of the 1978-80 contract by laying off 18 full-time nurses' aide positions and assigning bargaining unit work, formerly performed by the aforesaid nurses' aides, to employees not included in the bargaining unit;

I conclude that Defendant's action constitutes a refusal to bargain in good faith and thereby a violation of Section 39-31-401. (5) MCA. I further conclude that the Defendant's action interferes with, restrains, and coerces the employees and is a violation of Section 39-31-401. (1) MCA.

The Defendant has argued that an offer to follow the grievance procedure satisfies any duty to bargain over a matter to which that procedure may apply. Tinken Roller Bearing Co. v. NLRB, 70 NLRB 500 (1946), enf. den. 161 F. 2d 949, 20 LRRM 2204 (1947). The Hearing Examiner concludes that the Defendant's argument fails to establish a contractual defense to the charges for the following reasons. First, there is no evidence on the record that the Defendant attempted to bargain or made such an offer to follow the grievancearbitration procedure. The meeting held on June 22, 1979, was clearly informational in nature and neither party subsequently attempted to utilize the grievance-arbitration procedure. Second, the existence of an agreed upon grievance-arbitration procedure does not, in itself, preclude the finding of an unfair labor practice where an employer has unilaterally modified the terms and conditions of an existing contract. See NLRB v. C & C Plywood Corp., 385 U.S. 421 (1967); NLRB v. Huttig Sash & Door Co., 377 F. 2d 964 (1967); C & S Industries, Inc., 158 NLRB 454 (1966).

The Defendant has argued that the Board should defer jurisdiction in this case to the agreed-upon method of resolving disputes under the 1978-80 contract. The Board

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reserved ruling on this issue for another case. Addressing the Defendant's contention, the Hearing Examiner would point out that there exists clear precedent that the presence of a problem of contractual interpretation would not, in itself, deprive the Board of jurisdiction in such cases. NLRB v. deprive the Board of jurisdiction in such cases. NLRB v. C & C Plywood Corp., 385 U.S. 421 (1967); NLRB v. Acme
Industrial Co., 385 U.S. 432 (1967); NLRB v. Mastro Plastics
Corp., 350 U.S. 270 (1956).

The MLRB specifically stated in the <u>C & S Industries</u>, <u>Inc.</u>, supra, case that,

"While it is true that a breach of contract is not ipao facto an unfair labor practice, it does not follow from this that where given conduct is of a kind otherwise condemned by the Act, it must be ruled out as an unfair labor practice simply because it happens also to be a breach of contract. Of course, the breadth of 8(d) is not such as to make any default in a contractual obligation an unfair labor practice, for that section, to the extent relevant here, is in terms confined to the "modification" or "termination" of a contract. But there can be little doubt that where an employer unilaterally effects a change which has a continuing impact on a basic term or condition of employment, Wages for example, more is involved than just a simple default in a contractual obligation. Such a change manifestly constitutes a "modification" within the meaning of 0(d), and if not made in compliance with the requirements of that section it violates a statutory duty the redress of which becomes a matter of concern to the Board (NLRB)."

The NLRB did not defer to arbitration in this case as the Respondent had urged. Further precedent that the existence of an agreed upon grievance-arbitration procedure does not deprive the Board of jurisdiction in such cases is found in the NLRB v. Buttig Sash & Door Co. case. Here, relying heavily on the United States Supreme Court's decisions in C & C Plywood Corp. and Acme Industrial Co., cases, the Court held the following. The NLRB was warranted in finding that the Employer violated Section 8(a)(5) of the NLSA despite the assertion of the Employer that it has relied upon interpretation of the collective bargaining agreement

to justify its action. Relying upon the Supreme Court's decisions, the Court stated that the presence of a problem of contractual interpretation did not, in itself, deprive the NLRB of jurisdiction even though the contract contained a grievance-arbitration provision, and that the NLRB had not exceeded its jurisdiction in such evaluation as it made of the Employer's contractual defense. The Court further held that the NLRB had jurisdiction to determine whether or not the Employer had violated Section 8(a)(5) of the MLRA even though the Union had not utilized the contract's grievancearbitration procedure. The Court held that the grievancearbitration procedure was not exclusive here and that there is no automatic mutual exclusiveness as between the contractual renedy and the unfair labor practice remedy. It is my opinion that the above cited cases would be controlling in the instant case.

The second major question reised was whether or not the Defendant, by its action, violated 39-31-401,(2) MCA. The purpose of this provision is to insure that the duly certified bargaining representative of the employees will not be controlled by an Employer or dependent on the Employer's favor and thereby unable to provide wholehearted, undivided representation to the employees it purports to represent. There is no evidence on the record or the Findings of Fact derived therefrom that the Defendant, by its actions, attempted to dominate, interfere, or assist in the formation or administration of the Union in the manner this provision was implemented to prevent.

The third major question to be resolved is whether the Defendant, by its actions, violated Section 39-31-401, (3) MCA. What is at issue here is whether the Employer intended to encourage or discourage membership in the Union. It is

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generally accepted that the Employer's purpose is the determining factor in ascertaining whether an unfair labor practice
of this sort has occurred when an Employer discriminates
among its employees. However, it is also well established
that specific anti-union purpose need not be demonstrated in
certain cases. Controlling principles where anti-union
purpose need not be specifically demonstrated are,

"First, if it can be reasonably be concluded that the Employer's discriminatory conduct was "inherently destructive" of important employee rights, no proof of an anti-union motivation is needed and the Board (NLRB) can find an unfair labor practice even if the employer introduces evidence that the conduct was notivated by business considerations. Second, if the adverse effect of discriminatory conduct on employees' rights is "comparatively slight", an anti-union motivation must be provided to sustain the charge if the employer has come forward with evidence of legitimate and substantial business justification for the conduct." NLRB v. Great Dane Trailers Inc., 87 S. Ct. 1792, 1798.

"If the conduct in question falls within the "inherently destructive" category, the employer had the burden of explaining away, justifying, or characterizing This actions as something different than they appear on their face", and if he fails, "an unfair labor practice charge is made out"." NERB v. Eric Resistor Corp., 83 S. Ct. at 1145.

"And even if the Employer does come forward with counter explanations for his conduct in this situation, the Board (NLRB) may nevertheless draw an inference of improper motive from the conduct itself and exercise its duty to strike the proper balance between the asserted business justifications and the employees' right in light of the Act and its policy.", NLRB v. Eric Resistor Corp. 83 S. CT. at 1145

Applying the above principles to this case, the major question is whether the employer's conduct was "inherently destructive" or "comparatively slight". While it is true that the Defendant presented evidence of substantial legitimate business justification, this consideration must be weighed against the fact that the Employer's action constituted a unilateral change in the terms and conditions of employment of the existing contract and resulted in the permanent lay off of 18 full-time staff bargaining unit positions which, according to the Complainant constitutes 25% of the bargaining

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The final question to be resolved is whether the Defendant has conmitted a violation by calling and conducting neetings of the nurses' aides for the purposes of discussing wages, hours, and other terms and conditions of employment without the approval of the exclusive bargaining agent, Butte Teamsters Union, Local #2.

unit. I conclude that the Epployer's action was "inherently

destructive" of important employee rights, that such action

soverely undermined union membership, and that if the action

was not corrected, it would undermine the Union constituent's

Therefore, since the Defendant's actions were "inherently

destructive", I conclude that a violation of 39-31-401(1),

to restore the proper balance between the asserted husiness:

justifications and the employee rights guaranteed by Montana

confidence in the union, thereby discouraging Union membership.

MCA has occurred and that the proper remedy must be implemented

The record clearly establishes that on at least two occasions the hospital held meetings with the nurses' aides wherein the impending lay off of nurses' aides; the implementation of the Total Patient Care concept; and the ramifications of the Total Patient Care concept on bargaining unit work were discussed (Finding of Fact 11, 22). The record further establishes that at the June 19, 1979 meeting, the continuance of benefits provided for in the 1978-80 contract and the possible additional benefit of unemployment insurance were discussed in regard to the nurses' aides affected by the lay off (Finding of Fact 11). Since it is well established that the assignment of bargaining unit work and the benefits discussed at the aforesaid meetings are mandatory subjects of bargaining within the meaning of the phrase "wages, hours, and other terms and conditions of employment" and

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since the Union was not notified of such meetings, nor present at such meetings, nor gave its express or implied approval of the discussion of such matters by the hospital with the employees for whom it is the exclusive bargaining representative, I conclude that the Defendant bypassed the exclusive bargaining in the discussion of these mandatory subjects of bargaining. Therefore, the Defendant has failed in its duty to bargain in good faith and has violated Section 39-31-401, (5) MCA. NLRB v. Insurance Agents Intl. Union, 361 U.S. 477, 45 LRRM 2705 (1960). VI. CONCLUSIONS OF LAW The Defendant violated Sections 39-31-401 (1), (3) and

(5) MCA by making unilateral changes in the terms and conditions of employment of the Complainant under the 1978-80 contract.

The Defendant violated Sections 39-31-401 (1) and (5) MCA by calling and conducting meetings with the nurses! aides for the purpose of discussing wages, hours, and other terms and conditions of employment, thereby bypassing the exclusive bargaining agent.

VII. RECOMMENDED ORDER

It is ORDERED that Silver Bow General County Hospital, its officers, agents, and representatives shall:

- Cease and desist from making unilateral changes in the terms and conditions of the bargaining unit's employment and to bargain with the exclusive bargaining representative with regard to the implementation of the Total Patient Care concept and/or any changes in the conditions of employment which would affect the agreed upon bargaining unit work
- Recognize Butte Teamsters Union, Local #2, as the exclusive bargaining representative and thereby

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cease and desist from calling and conducting neetings of nurses! aides in which wages, hours, and other terms and conditions of employment without the approval of said exclusive bargaining representative.

- 3. Offer reinstatement to the same or substantially equivalent positions, with back pay to the eighteen (18) nurses' aides who were affected by the July 1, 1979, lay off. In accordance with the principles set forth in F.W. Woolworth Co., 26 LRRM 1184, back pay shall be computed on the basis of each separate calendar quarter or portion thereof from the date of lay off to a proper offer of reinstatement and/or commencement of work from said offer. Loss of pay shall be determined by deducting from a sumequal to what the nurses' eides would normally have earned during each such quarter, or portion thereof, their net earnings, if any, in other employment during that period. Earnings in one particular quarter shall have no effect upon the back pay liability for any other quarter. Such payments to compensate for loss of waces shall be for "wages" within the meaning of the Social Security Act. In order to insure expeditious compliance with the Board's reinstatement and back-pay order, the Defendant shall be ordered, upon reasonable request to make all pertinent records available to the Board and its agents.
- 4. Rescind the establishment of the Total Patients Care concept as implemented during the 1978-80 contract and restore the work in contention back to the bargaining unit.

VIII. NOTICE

Exceptions to these Findings of Fact, Conclusions of Law, and Recommended Order may be filed within twenty days of service thereof. If no exceptions are filed, the Recommended Order shall become the Final Order of the Board of Personnel Appeals. Exceptions shall be addressed to the Board of Personnel Appeals, Capitol Station, Helena, Montana 59620. Dated this 2/ 37 day of May, 1981.

BOARD OF PERSONNEL APPEALS

Hearing Examiner

CERTIFICATE OF MAILING

The undersigned does certify that a true and correct copy of this document was mailed to the following on the Q/ day of May, 1981:

D. Patrick McKittrick Attorney At Law Suite 315 Davidson Building Great Falls, MT 59401

Silver Bow General Hospital 2500 Continental Drive Butte, Montana 59701

Donald C. Robinson POORE, ROTH, ROBISCHON & ROBINSON, P.C. 1341 Harrison Butte, Montana 59701

Jim Hoberts Secretary-Treasurer Butte Teamsters Union Local No. 2 P.O. Box 3745

Butte, Montana 59701

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